

案例展示上海-温哥华



2015年，吕阿姨已经在温哥华定居了差不多2年了，住在徐小姐的附近，在徐小姐的介绍下，吕阿姨也打算把上海的物品搬到温哥华，因为她觉得东西用久了有深厚的感情，打算把上海的物品全部搬到温哥华，因为这样她才觉得真正像一个家。在徐小姐的推荐下，吕阿姨选择了我们帮她运输物品到温哥华，并且在她回国的时候立刻与我们签合同，分成两天打包，以下是我们的打包现场，以及对我司的服务和打包质量都很满意。

Comment Report
客户评价表

工作号 Job No. _____ 日期 Date _____
客户姓名 Customer Name _____ 搬运员姓名 Name of Supervisor _____
公司名称 Company Name _____ 电话 Phone No. _____

How would you rate the services provided by our SUPERVISOR who performed the estimation of your move in terms of:

1. Preparation for you for what should occur during the move process.	1 2 3 4 5 6 7 8 9	✓
2. Addressing your questions and concerns.	1 2 3 4 5 6 7 8 9	✓
3. Overall Attitude and Friendliness.	1 2 3 4 5 6 7 8 9	✓

How would you rate the services provided by our CUSTOMER SERVICE REPRESENTATIVE in terms of:

1. Preparation in covering phone calls.	1 2 3 4 5 6 7 8 9	✓
2. Addressing your questions and concerns.	1 2 3 4 5 6 7 8 9	✓
3. Quality of information provided.	1 2 3 4 5 6 7 8 9	✓
4. Overall Attitude and Friendliness.	1 2 3 4 5 6 7 8 9	✓

How would you rate the services provided by our BUSINESS PARTNER'S SUPERVISOR & CREW in terms of:

1. Punctuality.	1 2 3 4 5 6 7 8 9	✓
2. Efficiency.	1 2 3 4 5 6 7 8 9	✓
3. Care and Consideration towards your belongings.	1 2 3 4 5 6 7 8 9	✓
4. Orderly & Neatness in their work.	1 2 3 4 5 6 7 8 9	✓
5. Supervisor's communication with you during the work.	1 2 3 4 5 6 7 8 9	✓
6. Crew Appearance/attitude in uniform and city appearance.	1 2 3 4 5 6 7 8 9	✓
7. Overall Attitude and Friendliness.	1 2 3 4 5 6 7 8 9	✓

Would you use "Fast Mover Again?"
是否还会再次使用我们? Yes No

Please use this space below if you have any additional comments.
如有任何意见和建议，请在此处留言。
感谢徐小姐推荐，感谢工作人员辛苦打包。
日期: 2016.1.4
客户签名: 吕阿姨 Yan Li

It's not what we say that moves people, it's what we do.
谢谢！
感谢徐小姐！
感谢工作人员辛苦打包！

